



CARDINAL MECHANICAL, LLC

267-237-1115

CardinalComfort.com

Oil Heat Service Agreement

Heating your home with oil is among the most cost effective options available. As with any machine in your home, your oil heating system requires annual maintenance, and from time to time will break down – usually at a very inconvenient time, when it is cold outside. Cardinal Mechanical can help to keep your home and your family warm and your heating system operating efficiently and safely. Our staff is available 24 hours per day for our customers who have purchased one of the following service agreement plans.

Oil Heating Tune-Up:

Clean and Adjust Oil Burner	Clean or Replace Strainer	Check and Adjust Draft Reg	Clean and Adjust Electrodes
Inspect and Vacuum Flue	Adjust Fuel /Air Ratio	Lubricate Circulator/Blower	Check Ignition Transformer
Replace Fuel Filter Cartridge	Inspect Electrical Controls	Vacuum Clean Heating Plant	Perform Smoke/Draft Tests
Lubricate Burner Motor	Inspect Thermostat	Clean or Replace Nozzle	Verify Proper Operation

Covered Parts: Included with Platinum Plan only

Nozzle (1 per heating season)	Burner Motor/Fan/Switch	Fuel Pump Fittings	Circulator Motor (to 1/9 HP)
Standard Oil Filter	Nozzle Line/Adapter	Std Thermostat (1 per year)	Circulator Coupling (1 per year)
Strainer	Stack Relay	Single Aquastat	Oil Tank Gauge
Ignition Transformer/Wires	Electrodes	Cad Cell Leads	Fuel Pump (single stage)
Primary Control	Delayed Oil Valve	Cad Cell Eye	Fuel Pump Coupling

The Cost of Our Service Agreements

Platinum Coverage:	\$245.00 per year	Includes parts and labor coverage, and our annual tune-up. Remains valid for 1 year from date of purchase
Gold Coverage:	\$199.00 per year	Includes our annual tune-up. No parts and labor coverage. parts and labor will be billed at normal rates less 20%
Silver Coverage:	\$159.00 per year	Includes the minimum amount of annual maintenance needed to keep your heating system functioning safely and efficiently.

Client Information

Name: _____ Address: _____

Email: _____

Telephone _____ Alt. Telephone _____

Plan Chosen: _____ Paid By: Cash Check# _____ V/MC _____

Amount Enclosed: _____

Signature / Date _____

General Conditions (please read carefully)

1. These service plans are only available to customers of Cardinal Mechanical and Cardinal USA Fuels whose accounts are current and in good standing. We bear no obligation to provide service on past due accounts.
2. The company reserves the right to inspect the equipment to be covered under any plan. Any repairs needed to bring equipment into acceptable condition prior to plan-coverage will be billed at normal rates less 10%
3. The cleaning, inspection, and maintenance will be performed to our convenience, during the one year term of this agreement, but during normal business hours, unless a specific date is requested by the customer.
4. The customer and the Company agree that the Company's entire liability and the customer's exclusive remedy under this agreement is limited to the replacement of parts as listed and any labor and materials necessary to fulfill this agreement. The company shall not be liable for any loss, damage, or injury caused by defective materials or parts purchased and installed by he company or any parts and materials not installed by the Company.
5. Our obligation to furnish parts and materials is subject to their availability through normal sources of supply. Obsolete equipment may require parts that are special order and carry an additional charge.
6. The company shall not be responsible to cover any freight or shipping charges in securing parts.
7. The Company shall not be liable for personal injury arising from the performances of services mentioned herein unless solely caused by its negligence, nor shall the Company be liable for any loss, damage, or injury caused by failure or delay in performing services when such failure or delay arises from causes beyond its control. In no event, shall sequential damages to property or to contractual or commercial right, as those terms are defined in Section 2-715 of the Pennsylvania Uniform Commercial Code,
8. The company shall not assume any responsibility for any equipment serviced by anyone other than the duly authorized representatives of the company, while on company time. The customer agrees to accept Responsibility for work performed by others, and any damages or losses and injury arising from said work.
9. No service plan offered by the company includes parts or labor deemed necessary for damages caused by acts of God, fire, flood, abuse of equipment, misuse of equipment, Federal, State, or local government requests insurance, code building code changes, or wars.
10. Liability – We shall not be responsible for damages or loss caused by leakage from customers oil tank or oil Lines, malfunction or failure of equipment or other conditions resulting from delays or failure to render service Or for damage to unoccupied spaces. We shall only be liable for damages, loss, or injury solely attributable To our negligence. Repairs involving labor or parts not covered by your plan will be billed at normal rates.
11. Service calls resulting from blown fuses or circuit breakers, emergency switches turned off, lack of oil in your Tank, thermostat not properly set, or electrical power failure are not covered and will be billed at normal rates.
12. The effective period for this agreement is for 1 year from date of acceptance. There will be no refunds of any Kind, pro-rated or otherwise, after the obligatory 3 day cancellation period. If this agreement is cancelled Within 3 days of acceptance, the difference between the cost of services provided, and the amount the customer Has paid will be refunded within 10 days of the time we are made aware of the customers desire to cancel This agreement.

Customer Signature

Date

Hours of Operation

Heating	Air Conditioning
September 15 th – May 15 th 7:00am until 12:00am	May 1 st -October 15 th 8:00am until 5:00pm
May 16 th until Sept. 14 th 8:00am until 5:00pm	Heat Pump: (all Year) 8:00 Am until 5:00pm
Fuel Surcharges May Apply	
There will be additional charges for calls outside of our normal operating hours. We are available 24/7/365	

PLEASE BE AWARE: All service or maintenance visits to your home can require as much as 90 min. Please make sure to allow for this when scheduling your appointment.

