



## Terms, Conditions, Inclusions, and Exclusions

**Included In The Annual Tune-Up:** (some may not apply to your equipment)

Clean Condenser Coil   Lubricate Motors   Test Pressures   Temp Split   Superheat   Subcooling  
 Check & Adjust Belts   Test Motor Amps   Test Compressor   Inspect & Level Thermostat   Clean Flue Piping  
 Clean Heat Exchanger   Clean Chimney Base   Test Flame Rollout Switch(es)   Test Pressure Switch  
 Test Thermocouple   Test Cad Cell   Test High Limits   Clean/Replace Air Filter (supplied by customer)  
 Check & Inspect Line & Low Voltage Wiring   Test For Carbon Monoxide   Replace Fuel Filter  
 Test Pump Pressure   Replace Burner Nozzle   Clean/Replace Pump Strainer   Perform Efficiency Test   Lubricate  
 Circulator(s)   Test Refrigerant Levels   Test & Inspect Aquastat

**Parts EXCLUDED from coverage under all plans:** : (some may not apply to your equipment)

Variable Speed Blower Motors   Compressors   Out Of Warranty Heat Exchangers  
 Evaporator Coils   Duct Work   Equipment cabinets/Encasement   Chimney Liners   Humidifiers  
 Air Cleaners   Refrigerant   Fuel Lines   Oil Storage Tank Components   Obsolete Parts  
 Zone Valves/Thermostats/switching relays OTHER than the primary zone   External Wiring  
 Non-OEM Included Accessories (humidifiers, air cleaners, switching relays,etc...)

\*Parts damaged due to Acts Of God, Fire, Flood, Natural Disaster, whether damaged directly or indirectly, are not covered under the parts and labor portion of any plan.

**Accessory Coverage:**

There will be no coverage for accessories under any service plan or agreement. Accessories are defined as any item not shipped directly from the equipment manufacturer already attached to the furnace, air conditioner, boiler, or water heater. Examples include humidifiers, air cleaners, zoning equipment.

**Cancellation:**

A customer may cancel this agreement at any time during the first 30 days after purchase. By notifying Cardinal Mechanical, LLC in writing, at 1121b Macdade Blvd, Folsom, Pa. 19033. After 30 days, there will be no refund of any kind if customer decides to cancel; Customer will continue to be responsible for any outstanding balance due for the total cost of chosen plans. During the 30 day cancellation period, customer agrees that any refund due will be calculated by deducting the normal retail value of any services provided during the 30 day cancellation period from the amount paid. If the normal retail value of services rendered is more than that the customer paid, there will be no refund due or payable.

**Life Expectancies:**

<u>Equipment</u>	<u>Average Life</u>
Forced Air Furnace	18 years
Air Conditioner	16 years
Water Heater	10 years
Boiler (gas/oil)	20 years
Heat Pump	11 years
Oil Storage tank	40 years

**Replacement Schedule**

\*Available only for  
Platinum Plan Holders

<u>Equipmt.</u>	<u>1-5yrs</u>	<u>6-9 yrs</u>	<u>10-14yrs</u>	<u>15+</u>
Furnace	\$1500.00	\$1000.00	\$500.00	\$200.00
Boiler	\$1500.00	\$1000.00	\$500.00	\$200.00
A/C	\$1200.00	\$900.00	\$500.00	\$200.00
H2O Htr.	\$500.00	\$200.00	\$100.00	\$50.00
Ht. Pump	\$1200.00	\$900.00	\$500.00	\$200.00

During the Course of this agreement, if you have purchased the Platinum Protection Plan, you will receive credit towards a new unit as outlined in the above chart.

**30 Day NO OBLIGATION Trial**

Try Our Platinum Plan RISK FREE for 30 days.  
 Cancel at any time during the 1<sup>st</sup> 30 days for a full refund less the cost of any services provided in the first 30 days!

### Terms & Conditions

1. Cardinal Mechanical will not be responsible for damages due to faulty materials or parts.
2. Cardinal Mechanical service plans only cover equipment that is in good working condition at the time the plan takes effect. Cardinal service contracts do not cover damage caused by customer abuse or misuse. We reserve the right to exclude from coverage, any parts not deemed in good working order at the time the plan is purchased.
3. It is the responsibility of the customer to schedule their annual included maintenance. All included maintenance must be performed during the course of the coverage year. Cardinal Mechanical will make and document (2) attempts to remind customer to schedule maintenance.
4. The need for maintenance, and to what degree, will be determined solely by Cardinal Mechanical, LLC. No 3<sup>rd</sup> party may work on the covered equipment at any time during the coverage period, without written consent from Cardinal Mechanical, LLC. Doing so will void coverage. Maintenance will be performed only during normal business hours. Evenings and weekends are reserved for emergency repairs only unless otherwise agreed.
5. No parts will be secured through non-standard acquisition methods such as internet ordering (ebay, craigslist, etc...). We will only provide parts purchased through our normal supply chains. Freight and shipping are not covered under the agreement and will carry additional charges.
6. Customer agrees to notify Cardinal Mechanical immediately upon learning of a malfunction with the covered equipment.
7. Customer agrees to make the covered equipment available to Cardinal Mechanical during normal business hours for maintenance, and as needed for emergency repairs.
8. Emergency repairs are defined as No heat when the local temperature is below 40 degrees, no cooling when the local temperature is above 85 degrees, water leaks, oil leaks, or odors. Calls for reasons other than these may be postponed until normal business hours, at the sole discretion of Cardinal Mechanical or its agents/representatives.
9. If a repair is deemed to be non-covered, customer agrees that payment will be due at time of service, unless prior arrangements have been made.
10. Cardinal Mechanical reserves the right to not renew this agreement should we determine that the covered equipment is no longer eligible.
11. The term of this plan is for (12) months from the date of purchase. No purchase has been made until payment has been received.
12. All service requests must be made by calling (610)833-8695 or (267)237-1115, or by visiting www. CardinalComfort .com
13. Cardinal Mechanical will not be responsible for parts that may still be covered under manufacturers warranty. Charges may apply.
14. Customer must notify Cardinal Mechanical 30 days or more if they will not be renewing their service agreement.
15. Customers purchasing an oil heating service agreement agree to purchase 100% of their fuel oil from one of our approved fuel oil vendors. This list is available upon request.
16. Replacement allowance is available only to customers whose accounts are current and in good standing. This agreement does not include replacement of an entire heating system.
17. Customer agrees that Cardinal Mechanical will not enter a residence without a legal adult over the age of 18 present. This means that it is not okay to ask us to repair or maintain your equipment when your son/daughter is home sick from school, etc.